


Duke Energy of Ohio - Bill Guide

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Account Number 0000-1234-05-6	Due Date Mar 7, 2018	Amount Due \$2,568.54
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\$ _____ \$ _____
HeatShare Contribution (for Customer Assistance) Amount Enclosed



Acme Enterprises
Attn: Accounting Dept
123 Main St
Cincinnati OH 45202-4109

P.O. Box 1326
Charlotte NC 28201-1326

400 00001234567 00123456789 123456789 00001234567

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2 **3** **4**

Name /Service Address	For Inquiries Call	Account Number
Acme Enterprises Attn: Accounting Dept 123 Main St Cincinnati OH 45202-4109	Duke Energy 1-877-632-3853 For Account Services, please contact Mary Smith Gas Alternative Supplier 1-800-555-5555 Electric Alternative Supplier 1-877-555-5555	0000-1234-05-6

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Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 02 not included Last payment received Jan 20 Bill prepared on Feb 02, 2012 Next meter reading Mar 01, 2012

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Meter	Number	Reading Date		Days	Meter Reading		Multi	Usage	Actual kW
		From	To		Previous	Present			
Gas	000123456	Jan 03	Feb 01	29	87088	88075	1	987	
Elec	012345678	Jan 03	Feb 01	29	5366	5486	160	19,200	44.80

7 **9**

Gas - Commercial	Current Billing
Usage - 987 CCF	Amt Due - Previous Bill \$ 3,093.03
Duke Energy - Rate FTLT \$ 352.80	Payment(s) Received 3,093.03cr
Gas Alternative - Rate VL06 501.79	Balance Forward 0.00
Supplier	Current Gas Charges 854.59
Current Gas Charges \$ 854.59	Current Electric Charges 1,713.95
	Current Amount Due \$ 2,568.54

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Electric - Commercial
Usage - 19,200 kWh 57.12 kW*
Duke Energy Rate - Rate DS01 \$ 659.87
Electric Alternative - Rate DE59
Supplier 1,054.08
Current Electric Charges \$ 1,713.95

* Based on 85% of Previous Maximum Actual Demand of 67.20 kW Billed in Aug 11.

10 This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.5455329 per CCF, which includes a base GCR of \$0.5201000 and Ohio excise tax of \$0.0254329.

Customers taking gas supply from Duke Energy are assessed a **Gas Cost Recovery (GCR)** charge. This charge is intended to compensate Duke Energy dollar-for-dollar for the cost of purchasing the gas they deliver to customers. **The GCR also contains an excise tax** assessed on gas purchases that Duke Energy is required to collect on behalf of the State of Ohio.

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Name	Service Address	Account Number
Acme Enterprises Attn: Accounting Dept	123 Main St Cincinnati OH 45202-4109	0000-1234-05-6

11 If you have any questions about electric supplier service received from Alternative Electric, please call them at 1-877-555-5555 or write to: 1234 Main Street, Anywhere, IN 55555.

If you have any questions about gas supplier service received from Alternative Gas, please call them at 1-800-555-5555 or write to: 1234 Main Street, Anywhere, IN 55555.

Explanation of Current Charges

12 Gas Meter - 000123456 CCF Usage - 987 Jan 03 - Feb 01 29 Days	Duke Energy Rate FTL1 - Firm Transportation - Large 13		
	Fixed Delivery Service Charge	\$ 180.00	
	Usage-Based Charge 987 CCF @ \$0.10483000	103.47	
	Gas Delivery Riders Applicable Surcharge 987 CCF @ \$0.00225290cr	71.55 2.22 cr	352.80
	Total Current Gas Charges		\$ 854.59 15
16 Electric Meter - 012345678 Multipliers - 160 kWh Usage - 19,200 Demand Read - 00.28 Actual kW - 44.80 Billed kW - 57.12* Jan 03 - Feb 01 29 Days * Based on 85% of Previous Maximum Actual Demand of 67.20 kW Billed in Aug 11.	Duke Energy Rate DS01 - Distribution Service 17		
	Distribution-Customer Chg Delivery Charges	\$ 40.00	
	Distribution-Demand Chg 57.12 kW @ \$4.68480000	267.60	
	Delivery Riders Total Delivery Charges	195.22 \$ 462.82	
	Generation Charges Generation Riders Total Generation Charges	157.05 \$ 157.05	659.87
	Alternative Electric Supplier Rate DE29 - Alternative Electric Supplier 18		
	Supplier Energy Charge 19,200 kWh @ \$0.05490000	\$ 1,054.08	1,054.08
	Total Current Electric Charges		\$ 1,713.95 19

PTC: The "Price To Compare" is the electric supply rate charged by Duke. Unfortunately it's not listed on non-residential bills. It does change seasonally and can change monthly. The PTC is + or - 6 cents per kWh with around 6.5 cents being the upper limit.

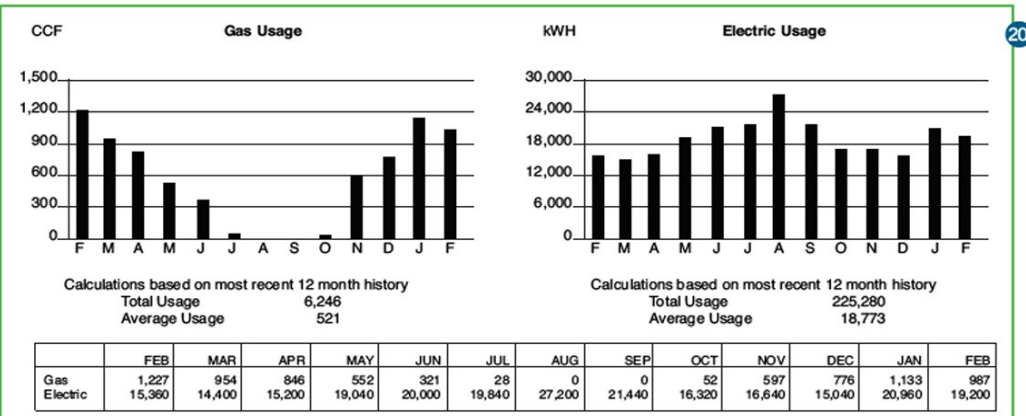
Calculate... +/-

Duke _____

Minus
Supply _____

NOTE: For an Apples-to-Apples comparison you must add sales tax of 7% to the Natural Gas Third Party Supplier rate.

DUKE NG SUPPLY RATE: The Duke natural gas supply rate is listed on every bill. Normally it can be found on page 1 or 2 in the notes section under GCR (Gas Cost Recovery) rate.



Customers who use Duke Energy Ohio to supply their electric commodity may also see these riders on their bill:

- Rider RC - The Retail Capacity charge
- Rider RE - The Retail Energy charge
- Rider AERR - The Alternative Energy Recovery Rider
- Rider SCR - The Supplier Cost Reconciliation Rider

HOW TO READ YOUR BILL STATEMENT : PAGE 1

The first page of your bill contains remittance information, general account information, and a summary of your energy consumption and charges.

1. Remittance Document

This section of the bill is your remittance document. Please return it to Duke Energy with your payment, indicating the amount enclosed so that Duke Energy can properly apply your payment to your account.

2. Name and Address

This is the name on the account and the address where service is provided.

3. Customer Service

Call Duke Energy for information about your account or any of their programs or services. If you have switched to an alternative electric generation supplier, this section also contains the contact information for that supplier.

4. Account Number

This is the Duke Energy account number for the meter billed on this statement.

5. Payment and Billing Information

This tells you where to send your payment, as well as information regarding the timing of payments, meter readings and bill preparation.

6. Energy Consumption Summary

This is a summary of your energy consumption for the billing period covered by this statement.

- Meter numbers are provided for both gas and electric service, along with the dates your meters were read and the number of days between meter readings.
- Previous and present meter readings are provided so that you can verify your energy consumption.
- In some cases, the meter registers only a portion of the kWhs used, and a multiplier is used to determine actual usage. The multiplier, if applicable, is shown here on your billing statement.
- Your energy usage, or consumption, is the difference between your present and previous meter readings. Electric consumption is measured in kilowatt hours (kWh), and gas consumption is measured in hundreds of cubic feet (CCF). Your peak electric demand for the month is measured in kilowatts (kW).

7. Summary of Gas Charges

This section provides a summary of the charges relating to your

gas consumption, including the rate code used to compute your gas charges. Duke Energy assigns the rate code based on our **tariffs** on file with the Public Utilities Commission of Ohio (PUCO). An explanation of the component charges of the rate code appears on page 2 of the bill.

If you have switched your gas supply to an alternative supplier that allows Duke Energy to bill you on their behalf, this section also summarizes your alternative supplier's rate code and charges.

8. Summary of Electric Charges

This section provides a summary of the charges relating to your electric consumption, including the rate code used to compute your electric charges. If you are billed under a rate code that includes a demand ratchet, a notation will indicate if your billing demand is based on the demand ratchet.

If you have switched your generation supply to an alternative supplier that allows Duke Energy to bill you on their behalf, this section also summarizes your alternative supplier's rate code and charges.

9. Current Billing

This section summarizes your current billing and payment information.

The amount due to Duke Energy from your previous bill is listed first, followed by the amounts you have paid since your last billing statement, any returned-check charges, late-payment fees or other adjustments – this results in the Balance Forward.

Added to the Balance Forward are your Current Gas Charges and Current Electric Charges, resulting in the Current Amount Due to Duke Energy.

10. Bill Messages

This section helps you understand your bill and find more information.

HOW TO READ YOUR BILL STATEMENT : PAGE 2

Page 2 and subsequent pages of your bill contain the details of your gas and electric charges. Here, Duke Energy provides a breakdown of your consumption and the various charges relating to the rate code that appears on page 1.

11. Alternative Gas and Electric Supplier

If you have switched your gas supply to an alternative supplier who bills you directly, Duke Energy provides that alternative supplier's contact information here.

12. Natural Gas Consumption

Here you will find information on your natural gas consumption, including your gas meter number, consumption (in CCF) and the billing period.

13. Details of Gas Charges

This section presents the information Duke Energy uses in computing your gas charges. The rate code is provided, along with an itemized list of its components.

- Most rate codes include a Fixed Delivery Service Charge, which is independent of your gas consumption. This charge is intended to cover Duke Energy's fixed costs of rendering gas service, such as maintaining our gas mains, billing and customer care.
- Your usage-dependent charges include a basic Usage-Based Charge. Gas Delivery Riders and Applicable Surcharges consist of various charges and credits approved by the PUCO.

14. Alternative Supplier Charges

If Duke Energy bills you on behalf of an alternative natural gas supplier, those charges appear here, along with the alternative supplier's rate code, rate and total charge.

15. Total Current Gas Charges

This will match the Current Gas Charges on page 1 of your bill.

16. Electric Consumption and Demand

Here you will find information on your electric usage, including your electric meter number, electricity consumption (in kilowatt-hours), peak monthly demand (in kilowatts) and the billing period.

If applicable, meter-specific multipliers used to compute your energy consumption and peak demand also appear here. If your rate code includes a **metering adjustment** or power factor adjustment, that adjustment will appear here as well. If your billing demand is subject to the demand ratchet, that information will also appear here.

17. Details of Electric Charges

This section presents the information Duke Energy uses in com-

puting your electric charges. The rate code is provided, along with an itemized list of its components.

- Most rate codes include a fixed Distribution Customer Charge, which is independent of your electric energy consumption or peak demand. This charge is intended to cover Duke Energy's fixed costs of rendering electric service, such as billing and customer care.
- Your usage-dependent charges include charges for use of Duke Energy's local distribution system and other electric delivery riders approved by the PUCO.

Generation Charges – These are the basic charges for your energy consumption and peak demand. Effective Jan. 1, 2012, Duke Energy no longer generates the power that it delivers to its generation customers, but instead procures this power in **competitive auctions**.

Generation Riders – Include various charges and credits approved by the PUCO; billed to both choice and non-choice customers.

- If Duke Energy provides your electric generation service, that is, you have not switched to an alternative supplier, your generation charges are listed here and include:

Rider RC – The Retail Capacity charge recovers the cost of **generation capacity** purchased by Duke Energy in competitive auctions. This charge does not apply to customers who purchase their power from alternative suppliers.

Rider RE – The Retail Energy charge recovers the cost of energy purchased by Duke Energy in competitive auctions.

This charge does not apply to customers who purchase their power from alternative suppliers.

Rider AERR – The Alternative Energy Recovery Rider recovers Duke Energy's costs of complying with the state of Ohio's **alternative energy requirements**. This charge does not apply to customers who purchase their power from alternative suppliers.

18. Alternative Supplier Charges

If Duke Energy bills you on behalf of an alternative generation supplier, those charges appear here, along with the alternative supplier's rate code and rate.

19. Total Current Electric Charges

This will match the Current Electric Charges on page 1 of your bill.

20. Energy Usage Graphs

For your convenience, Duke Energy provides a graph of your electric and gas consumption for the past year. You can use this information to analyze your energy consumption and look for ways to use energy more efficiently in your business and reduce your energy bill.